

Guidelines for Visiting (updated 2/23/21)

***Visitation will be made by appointment only, and is subject to being paused due to an increase in the number of residents and/or staff with a confirmed positive COVID-19 diagnosis.**

The following guideline will take effect as of 2/26/21:

- 1) As per NYS DOH guidelines, we must use the county positivity rate to determine how to facilitate visitation. **When below 5%**, visitor testing is strongly recommended but not required. **When between 5%-10%**, visitors must present a negative COVID-19 test within the past 72 hours, or receive a rapid test in the facility. **When above 10%**, visitation is only permitted for compassionate care/end-of-life visits.
- 2) Due to the facility's requirement to provide contact tracing information to the NYS Department of Health if necessary, all visitation must be made by appointment. Appointments can be made by contacting Maria Pinili at (718) 549-2200 ext. 202. Each resident is allowed a maximum of two visitors at a time.
- 3) Upon arriving at the facility for your visit, enter the lobby for temperature and health screening questionnaire. Upon completion of the temperature and screening questions, visitors will be asked to exit the facility and wait for the resident outside.
- 4) All visitation will take place outside in front of the facility weather permitting. If the weather does not permit, an area will be established for visitation in the 1st floor activity room to ensure social distancing, and all visitors must wear a facemask throughout the length of their visit. Facility staff will bring the resident downstairs for the visit and will bring the resident back up when the visit is complete. **Under no circumstances will visitors be allowed on resident floors or in resident care areas at this time.**

- 5) Visits in the 1st floor activity room will be limited to no more than 3 residents, and two family members per resident (for a total of 9 people), at any given time.
- 6) Visits will be limited to 15 minutes in duration. Any visits longer than 15 minutes must be pre-approved by Administration prior to the date of visit.
- 7) Any visitor under the age of 16 must be accompanied by an adult 18 years of age or older.
- 8) All residents that return from a hospitalization, and all new admissions, are subject to a 14 day quarantine. During these 14 days, the residents under quarantine will not be permitted visitors. Virtual visits are available for those in quarantine and can be scheduled through the facility Activities department.